Product not required by a customer may be returned to AUT but please comply with the following points in order to speed the process and therefore keep re-stocking costs to a minimum.

1. The typical cost of restocking is 20% of the original supply value and this assumes the product is returned at the customers cost and in a re-saleable condition (does not need cleaning)

2. Product is standard (current specification and in current catalogue). Product that does not meet this criteria is not returnable.

3. Please advise AUT of intent to return. Please complete this document and return it with the product

Customer details	Customer name, contact and phone number		Customer order number and date of returning	
AUT details	AUT Contact		AUT works order number	**S**

Quantity	Customer's part	AUT's part	Notes including reason for return

General notes		Date of receipt at AUT

In the unlikely event of incorrectly supplied product (standard or none standard) please also complete this document to help the returns process (in this instance there would be no restocking cost).